WELCOME TO San Carlos!

A handy guide for new residents in the City of Good Living
The City of San Carlos wants to welcome you to the local community that embodies our motto: **The City of Good Living.**

Moving to a new place always raises some questions, so we’ve put together this handy guide to help you quickly and easily find the information you need. We’ve gathered the most basic and important information here, along with plenty of links to more in-depth resources.

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Easily get in touch with the City for everything from expanding your home to signing up for a program with Parks & Recreation. Below are a few especially popular department numbers. You can find all of them on the City’s website.

**Parks & Recreation**  
(650) 802-4382

**City Clerk**  
(650) 802-4222

**Public Works**  
(650) 802-4200 (Engineering)  
(650) 802-4140 (Sewer, Storm and Street Maintenance)

**Elected Representatives**  
San Carlos has five elected City Council members, with a rotating Mayor and Vice-Mayor. You can learn more about the current members of the City Council, the standard meeting schedule, public comment process, agenda materials, and more, on our [City Council Homepage](#).
Community Events

The City of San Carlos hosts a wide range of events throughout the year. Residents and visitors alike enjoy a weekly Farmers’ Market, music and movies in the park throughout the summer, the annual Hometown Days event each May, and so much more.

Get additional information and see our full list of community events.

Get News (E-Notify)

E-notify is the email notification system for the City of San Carlos. Sign up to receive news and updates on topics you select, such as City Council meetings, development projects, or community events.
Garbage and Recycling

The Public Works Department manages the City’s relationship with Recology San Mateo County, the local garbage and recycling collector. You can find more information about specific services, as well as contact information for Recology (your first point of contact) and the Public Works department (for issues or questions left unresolved with Recology) on our garbage and recycling webpage.

Pacific Gas & Electric (PG&E)

Customer Service
1 (877) 660-6789

Emergencies
If you smell natural gas, see downed power lines, or suspect another emergency situation, leave the area immediately and call 9-1-1. Then, call PG&E at 1 (800) 743-5000.
**Library**

San Mateo County Libraries manages the San Carlos Library. Along with a wide range of books and a variety of other media available to anyone with a library card, the facility also hosts a range of classes and events for kids, families and adults. Learn more at the [Library’s web site](#).

**Youth Center**

The San Carlos Youth Center (1001 Chestnut Street), is a community hub for kids ages 10-17 that offers after-school drop-in, youth sports, dances, and more. Get more information about all the activities at the [Youth Center](#).

**Adult Community Center (ACC)**

Our Adult Community Center offers comprehensive programming for San Carlos’ 50-and-up community. Programs offered include recreational activities, health and wellness programs, lifelong learning, trips and tours, special events, and daily meals. Get the latest on all [events and programs at the ACC](#).

**San Carlos Schools**

The municipal public education system in San Carlos serves students from kindergarten through eighth grade across nine schools within our city. Older students travel to nearby Carlmont High School in Belmont or Sequoia High School in Redwood City to complete their secondary education, both of which are part of the Sequoia Union High School District.

You can find important information about each of the eight schools in San Carlos through the [San Carlos School District](#).
Volunteering

The San Carlos community participates in a wide variety of volunteer opportunities throughout the year. The roles local residents take on are diverse, ranging from kitchen prep and cleanup at the Adult Community Center to coaching youth sports and participating in local boards and commissions. The City of San Carlos also hosts an annual Volunteer Expo each May.

You can find a list of volunteer opportunities, and access the volunteer application form.

Haven’t found what you’re looking for?
Try visiting the main City of San Carlos website or getting in touch with the City Clerk!

Citizens Academy

If this guide is a quick and easy introduction to our City, the San Carlos Citizens Academy is an immersion program that makes you an expert. This free, nine-week course covers everything from meeting with City leaders and understanding how major departments function to looking at budgets, land use, and permitting.
We strive to make the City of Good Living the City of Safe Living. The San Mateo County Sheriff’s Office provides police services to San Carlos, while our fire protection is a joint venture between the San Carlos and Redwood City Fire Department.

**San Carlos & Redwood City Fire Department:**

Fire Station 13  
525 Laurel Street  
(650) 802-4300

Fire Station 16  
1280 Alameda de las Pulgas  
(650) 780-7400

**San Mateo County Sheriff’s Office**

(San Carlos Bureau):

600 Elm Street (City Hall)  
General Line: (650) 802-4277  
Emergency: 9-1-1

Sign-up for the County’s emergency alert system,  
[SMC Alert](#).
Transportation

There are many options for getting to, from, and around San Carlos. We encourage the community to use alternative transportation, such as biking or riding the train, whenever possible. Use the links below to help make your travel plans easy.

Use Alternative Transportation
Take the Train
Ride the Bus
San Carlos Commuter Shuttle