Planning Division - COVID-19 Response (Updated 5/1/2020)

**Background**

Six of the nine Bay Area Counties, including San Mateo County, have extended the original shelter-in-place order until May 31. This unified action is intended to mitigate the spread of COVID-19 and preserve critical health care capacity across the region. Visit the County website for questions about shelter in place.

**City Hall Hours**

City Hall is closed to the public. The Development Services Counter is closed to the public.

**New Applications**

The Planning Division is currently accepting online submittals only. Please view these instructions for submitting.

**Submitted Applications**

Applications that have already been submitted will continue to be reviewed. Please note that review time may be longer than usual, due to staff resources being directed to emergency operations. Resubmittals will be accommodated via electronic methods. Please contact your project planner for instructions.

**Planning Final Inspections**

Please send photographs of all elevations and landscaping, along with the project address to planning@cityofsancarlos.org. Planning staff will review the photographs and determine whether a final can be completed virtually.

**Public Hearings**

Public hearings are being held via remote technology and are scheduled according to the predetermined hearing dates (first and third Mondays of the month for Planning Commission and Residential Design Review Committee).

**Contact the Planning Division**

Phones and emails will continue to be answered during regular business hours. You can reach the Planning Division at (650) 802-4263 or planning@cityofsancarlos.org.