The City of San Carlos has partnered with the Community Foundation of San Carlos to connect those seeking COVID-19 assistance with the resources, organizations, and people best able to help.

**About the Community Foundation of San Carlos**

The Community Foundation of San Carlos was established in November 2019 with an endowment from the City of San Carlos. The Foundation was formed to amplify the impact of nonprofits serving the community, and to serve as a connector for the community and local organizations by identifying community needs, disseminating information, and sharing resources.

Find out more about the Community Foundation of San Carlos at [www.cfsancarlos.org](http://www.cfsancarlos.org).
Message From City Manager Jeff Maltbie

Here in the City of Good Living we pride ourselves in rising to any challenge; and the COVID-19 pandemic may be the greatest challenge our community has ever faced. But there is some positive news – there is help available. By working together, residents, businesses, nonprofit organizations, and government at all levels are supporting each other and offering the assistance that is needed during this emergency.

While government agencies are working together to keep everyone informed and to procure the supplies and skilled services and financial support so desperately needed, acts of kindness are all around us. Businesses are offering to provide our community members with the goods and services they need. Individuals are volunteering to assist neighbors and strangers. Nonprofits are responding to the incredible demands on their staff and resources. These positive actions are making a tremendous difference in meeting this challenge.

But the need is great. Businesses have been forced to close. Individuals have lost jobs or have had their work hours cut. Schools have closed and families are challenged with sheltering at home while educating their children. Our vulnerable populations, including the elderly and the homeless, are at great risk. Everyone needs our support and we are answering the call. In this issue of the Spotlight newsletter, we focus on all the resources available to our community.

We are very grateful for the positive response our community has made to this challenge. Your willingness to follow the Health Orders issued by the County Health Officer is commendable. We understand the difficulty and stress you are all experiencing and appreciate how everyone is acting in a manner that protects themselves, their families, and our community. We here at the City of San Carlos will continue to work on your behalf. I am confident that the San Carlos community will emerge from this challenge better and stronger than ever, and ready to face the future.

Jeff Maltbie

COVID-19 Grants Awarded to date by the Community Foundation of San Carlos

Aid and Personal Protective Equipment to Hospital Workers

The Community Foundation of San Carlos has provided grants to local hospitals who serve our community. The funds are to provide aid to frontline hospital workers and for the purchase of personal protective equipment (PPE).

- **San Mateo County Hospital Foundation ($10,000 granted 4/7/20)** San Mateo County Hospital provides 24/7 emergency services for all ages. As the only County-operated hospital, it reaches our community’s low income members.

- **Kaiser Redwood City ($10,000 granted 4/8/20)** Kaiser provides 24/7 emergency services for all ages.

- **Sequoia Hospital Foundation ($8,000 granted 4/9/20)** Sequoia Hospital provides 24/7 emergency services for all ages.

- **Palo Alto Medical Foundation, San Carlos ($5,000 granted 4/9/20)** Provides Urgent Care. Healthcare workers in need of PPE.

Grants to Community Organizations

- **Second Harvest of Silicon Valley ($50,000 granted 4/7/20)** The donation helps provide the equivalent of 100,000 meals. Second Harvest currently serves an average of more than 1,300 individuals per month through grocery and meal programs in San Carlos. Info: www.shfb.org.

- **Samaritan House ($50,000 granted 4/9/20)** Unrestricted emergency funds support its mission to provide food, meals, and core services to those in need. Info: www.samaritanhousesanmateo.org.

- **Avenir Restaurant Group ($25,000 granted 4/6/20)** The Foundation is working with Greg St. Claire (owner of TOWN and other restaurants) to ensure meals are provided to local San Carlos families in need and frontline essential workers.
Community Assistance and Resources

After addressing immediate and emergency needs, the City of San Carlos is transitioning those seeking assistance to sustainable local and county-wide programs. Please see the following resource list for help related to shelter, food, unemployment, and more. Check www.cityofsancarlos.org/covid19community for the most up-to-date information.

**Emergency Safety Net Assistance**

Emergency safety net services are available for community members in need of food, emergency housing assistance, emergency utility assistance, shelter, and other basic needs.

Get more information and apply for assistance at www.hsa.smcgov.org/emergency-safety-net-assistance-core-service-agencies.

**Tenant Assistance Program**

On April 13, the San Carlos City Council established a Tenant Assistance Program to assist renters in San Carlos who have been affected by the COVID-19 pandemic. The City will be partnering with Samaritan House to administer the program. The program will assist with rental payment grants of up to $5,000. To qualify, a household must have a valid, current lease agreement and may not have an income higher than 120% of the County’s median income. The program is still being organized and will be launched as soon as possible. Once the program is ready to take applications, a link will be made available at www.cityofsancarlos.org/affordablehousing and at www.cityofsancarlos.org/coronavirus.

**Unemployment Insurance**

If you have lost your job or have had your hours reduced for reasons related to COVID-19 then you may be eligible for partial wage replacement benefit payments.

See if you’re eligible at www.edd.ca.gov/unemployment/eligibility.htm.

**Disability Insurance**

If you're unable to do your usual job because you were exposed to and/or contracted COVID-19 during the regular course of your work, you may be eligible for workers' compensation benefits.

Learn about your eligibility at www.dir.ca.gov/InjuredWorkerGuidebook/InjuredWorkerGuidebook.html.

**Paid Sick/Family Leave**

If you're unable to work or you are caring for an ill or quarantined family member with COVID-19 (certified by a medical professional) then you may be eligible for up to six weeks of benefit payments.

Learn more about paid sick leave at www.dir.ca.gov/dlse/paid_sick_leave.htm.

Learn more about paid family leave at www.edd.ca.gov/disability/Am_I_Eligible_for_PFL_Benefits.htm.

**Onward CA: Job Resources**

Onward CA is a one-stop resource for people impacted by job loss during the COVID-19 crisis. This resource connects you with essential life services, retraining opportunities, and available jobs.

Learn more at www.onwardca.org.

**Emergency Child Care for Essential Workers**

The San Mateo County Child Care COVID-19 Response Team is working to establish a system of emergency child care for essential workers.

Essential workers can fill out a child care assistance survey at www.surveymonkey.com/r/SMC_COVID19_childcare.

**San Mateo County COVID-19 Residential Eviction Moratorium**

If you have been directly impacted by COVID-19 and are unable to pay your rent as a result, you may fall under the County’s temporary moratorium on residential evictions (in effect until May 31, 2020, unless extended)

Learn more at www.housing.smcgov.org/covid-19-smc-eviction-regulations.

**Caring Cupboard**

The Caring Cupboard is a local non-profit that is distributing groceries to community members on a weekly basis during COVID-19. Caring Cupboard is funded jointly by the Kiwanis, Rotary, and Lions Clubs of San Carlos in partnership with the San Carlos Adult Community Center.

Get more information and fill out a form online at www.cityofsancarlos.org/caringcupboard.

How to apply & pick up grocery bags:

1) Call (650) 802-4384 to reserve a bag (leave a message and your call will be returned with a scheduled pick up time on Wednesdays).

2) Bring your completed application with you when you pick up your weekly grocery bag (including Proof of Residency, e.g. Driver’s License or PG&E bill.

**Second Harvest Food Bank**

Get food assistance or make a donation to support the Second Harvest Food Bank of Silicon Valley, located in San Carlos.

Visit www.ghfb.org/get-food for assistance or www.shfb.org for more information.
Resources for Businesses and Employers

Paycheck Protection Program (PPP)
The Paycheck Protection Program has allocated up to $349 billion nationwide in forgivable loans to small businesses as emergency funding in response to the COVID-19 pandemic. These funds may be used for: payroll costs (salary, wages, benefits, compensation taxes, etc.); rent; mortgage payments; and/or utilities.

Get information about PPP at [www.icba.org](http://www.icba.org).

San Mateo County Economic Development Association (SAMCEDA)
SAMCEDA is compiling business assistance programs and a variety of other resources for businesses and workers affected by COVID-19.

The SAMCEDA website provides a link to Zonehaven, which allows community members to view a map of businesses and services currently open in San Mateo County.

Get the latest information and updated resources at [www.samceda.org](http://www.samceda.org).

Governor’s Office of Business, Office of Small Business Advocate (OSBA)
Resources for small businesses are available through OSBA, which has a network of small business centers throughout the state to offer consulting, training, and access to capital. Speak directly with local centers and specialists.

Get small business support at [www.business.ca.gov](http://www.business.ca.gov).

U.S. Small Business Administration Economic Injury Disaster Loan (EIDL)
The Small Business Administration (SBA) has declared San Mateo County eligible for Disaster Loan Assistance. The SBA provides low-interest, long-term disaster loans to private businesses and non-profit organizations suffering from substantial economic injury as a result of the COVID-19 outbreak.

Get more information at [www.disasterloan.sba.gov](http://www.disasterloan.sba.gov) or contact disastercustomerservice@sba.gov or call 1 (800) 659-2955.

In addition, small business owners are now eligible to apply for an Economic Injury Disaster Loan (EIDL) advance of up to $10,000. This advance will provide economic relief to businesses that are currently experiencing a temporary loss of revenue. The advance will be made available following a successful application and will not have to be repaid.

Get more information at [www.sba.gov](http://www.sba.gov).
Volunteer, Assist, and Donate

City of San Carlos Neighbors Helping Neighbors Campaign
In an effort to identify and assist our most vulnerable members of the community, the City of San Carlos mailed postcards to every residence in town announcing the Neighbors Helping Neighbors Campaign. Residents were asked to visit the City’s website or call the hotline to either volunteer their services or identify a need of their own or a neighbor.

To date, more than 175 individuals have stepped forward to offer help. All responses have been shared with the Community Foundation of San Carlos, which has partnered with community member Sandy Kraft to coordinate the matching of volunteers to those in need. Once a request for help is received and initial needs are met, those seeking further assistance will be matched with an established non-profit program that will meet their needs on a sustainable basis.

Volunteer through the City of San Carlos and the Community Foundation of San Carlos by visiting cityofsancarlos.org/coronavirusvolunteer.

San Mateo County Strong
The San Mateo County Strong Fund (SMC Strong) was established by the San Mateo County Board of Supervisors to assist individuals, families, non-profits, and small businesses that have been adversely affected by the COVID-19 outbreak. All donations to SMC Strong benefit individuals and organizations inside San Mateo County, and donors may choose which area they wish to support.

The San Carlos City Council recently approved a $112,000 donation to SMC Strong to assist San Carlos businesses.

Donate now at smcstrong.org.

Volunteer with San Mateo County
All of San Mateo County is lending a hand to ensure we keep our community safe during the COVID-19 pandemic.

Assist with county-wide programs and efforts and find a list of volunteer organizations at www.smcgov.org/volunteers.

California Volunteers
Get connected with volunteer opportunities through the state of California. Opportunities include delivering meals with Meals on Wheels, food banking, blood donation, and more.

Get more information and volunteer at serve.ca.gov.

Mental Health
The coronavirus outbreak is changing life for all of us. You may feel anxious, stressed, worried, sad, depressed, or lonely, but you are not alone.

Please continue to take care of yourself and check on friends and neighbors.

Get information and tips for managing stress at covid19.ca.gov/resources-for-emotional-support-and-well-being.

Donate Blood
Blood is severely needed during this COVID-19 pandemic.

Help save lives by donating blood at the San Carlos Youth Center (1001 Chestnut Street) on Saturday, June 6, from 9 AM - 3 PM

Get more information about the need for blood donations at redcrossblood.org.
Important Contact Information

City of San Carlos Economic Development
Martin Romo
Economic Development and Housing Manager
mromo@cityofsancarlos.org

Adam Aronson
Economic Development Coordinator
aaronson@cityofsancarlos.org

CA Governor’s Office of Emergency Services
Abigail L. Browning
Chief, Office of Private Sector/NGO Coordination
abby.browning@caloes.ca.gov

CA Governor’s Office of Business and Economic Development
Isabel Guzman
Director, Office of the Small Business Advocate
isabel.guzman@gobiz.ca.gov

Small Business Administration (SBA) Disaster Assistance Center
1(800) 659-2955
disastercustomerservice@sba.gov

San Mateo County COVID-19 Health Order as of April 22, 2020

Stay-at-Home Order
The current stay-at-home order from San Mateo County Health is in effect until May 3, 2020. (This date is subject to change.)

What this means for the San Carlos community:

- Stay at home except for essential activities such as grocery shopping or medication pick-up
- If you leave your home for an essential activity, you must wear a mask
- Use of playgrounds, dog parks, public picnic areas, and similar recreational areas is not permitted
- Non-essential businesses will remain closed
- Most construction (residential and commercial) is prohibited

Physical (social) distancing is the most powerful tool our community has to slow the spread of COVID-19.