Impact to Building Division Due to COVID-19 Response (Updated 5/27/20)

Background

Six Bay Area Counties, including San Mateo County, have extended the original shelter-in-place order until further notice. This unified action is intended to mitigate the spread of the coronavirus and preserve critical health care capacity across the region. Visit the County website for questions about shelter in place.

City Hall Closure

City Hall is closed to the public. The Community Development Counter is closed to the public.

Construction While the Shelter-In-Place Order is Active

Effective May 4, 2020, all construction projects can resume, provided they comply with the Construction Project Safety Protocols issued as part of the Order. (These protocols replace the COVID-19 Construction Field Safety Guidelines applicable to the Prior Order).

In addition, the San Carlos City Manager issued an emergency order limiting construction hours. As of May 27, 2020 all construction is limited to the hours of 8:00 a.m. to 5:00 p.m. Monday through Friday and 9 a.m. to 5 p.m. Saturday. Work on Sunday is prohibited. Please note that construction hours include set up and securing of the site.

Inspections

Building Division field inspections will be on hold until further notice. We will attempt to accommodate inspections “virtually” by FaceTime, pictures, video, or other means. Contact the Building Division, at building@cityofsancarlos.org, to inquire how we can perform your inspection “virtually” during the closure period. Please include the job site address and permit number in your email.

Permits and New Permit Applications

At this time we will begin to issue approved permits. Please email the building Division at building@cityofsancarlos.org to make arrangements to submit final payment and outstanding paperwork for permit issuance. You will be contacted and instructed on how to proceed. Be sure to include the project address and permit number in your email.

We are still processing new permit applications electronically. Contact the Building Division, at building@cityofsancarlos.org, to discuss submitting a new permit application.

Contact the Building Division

Phones and emails will continue to be answered during regular business hours. You can reach the Building Division at (650) 802-4261 or building@cityofsancarlos.org, if you have questions. Email is preferred. Thank you for your patience.