SAN CARLOS COVID-19
COMMUNITY SUPPORT AND RESOURCES

From the Office of the City Manager

9.2.2020

Updates and information on COVID-19 community support programs and projects for the San Carlos community.

Quick Links:
San Carlos COVID-19 Updates
San Mateo County COVID-19 Resources
Current Health Order
I Need Help Assistance Request Form
I Can Help Volunteer Form
Open Restaurants and Stores in San Carlos
COVID-19 Testing Program
San Mateo County Health (Mental Health)
Domestic Violence Support
Food Assistance
Businesses and Worker Resources
Housing Resources
COVID-19 and Wildfire Support Hotline: 1 (833) 422-4255

For COVID-19 updates and resources, follow the City on social media (Nextdoor, Facebook, and Twitter) and our website at www.cityofsancarlos.org/coronavirus.

If you need help finding additional COVID-19 resources, call the City hotline at (650) 802-4347 or the County hotline at 2-1-1.

Report a health order violation to the Sheriff’s Office at (650) 802-4321.

Remember to wear a mask, socially distance, and wash your hands frequently to help keep yourself and others safe.
Hair Salons and Barbershops May Resume Indoor Operations

Hair salons and barbershops are now permitted to restart indoor operations in San Mateo County. Under California’s new reopening criteria, each county is assigned to a color tier based on local prevalence of COVID-19 and the extent of community spread. The four color tiers – Purple (Widespread), Red (Substantial), Orange (Moderate), and Yellow (Minimal) – determine which sectors can operate. More information on the state’s plan for reopening can be found on the state’s website.

San Mateo County, which the state cites as having 8.6 new positive cases per 100,000 residents and a 4.8 percent positivity rate, is in the Purple tier, which denotes a “widespread” county risk level. Counties in that tier have more than seven new daily cases per 100,000 and more than eight percent positive tests. Although San Mateo County’s positivity rate falls in the “moderate risk” level, the stricter tier takes precedence.

San Mateo County must remain in a tier for at least three weeks before moving forward, however some businesses have been approved for reopening with certain modifications. All businesses, including those with modified operations, must continue to adhere to San Mateo County’s health order requiring social distancing, face covering, and the safety measures outlined in the appendix.

San Carlos Farmers’ Market Resuming September 6

The San Carlos Farmers’ Market will resume operations on Sunday, September 6 from 10:00 a.m. – 2:00 p.m. The Market has been relocated to Bayport Avenue, between Washington Street and Bing Street, and Varian Street, between Bayport Avenue and Old County Road. All County Health Orders will be observed, including providing hand washing stations, enforcing new sanitization practices, and the proper use of masks.

Write a Note to Seniors in San Carlos

During these uncertain times of COVID-19, seniors can become isolated and lonely, especially if they do not have family close by. The Adult Community Center (ACC) has started a “Notes to Seniors” program where community members can write encouraging cards and letters to our seniors and drop them off at the ACC. In recent weeks, a few local Girl Scouts troops have drawn pictures with their notes to send off to our seniors. For those who are interested in participating, there is a drop box in front of the door at the ACC. For more information, contact the ACC at (650) 802-4384.

COVID-19 Health Order Enforcement

All complaints from the public regarding health order violations should be directed to San Carlos’ non-emergency line (650) 802-4321. Prior to calling and reporting violations, please consider whether a report is truly necessary. The San Mateo County Sheriff’s Office continues to seek voluntary compliance with local health orders. A Deputy encountering a violation will prioritize education first. If this approach is unsuccessful, the Deputy will advise the offending persons that failure to comply with the health orders could result in a written warning or citation for the misdemeanor offense. Further, the Deputy can advise that the District Attorney’s Office has formally stated that when a person willfully fails to adhere to the directions of the health orders, criminal charges will be filed.
The San Mateo County Sheriff’s Office wants to thank our community members for doing their best to understand and follow the County’s health orders. Please continue to practice social distancing, limit travel to essential activities, and wear a face covering when outside of the home. We are all in this together, and we must do our part to stay healthy and safe. Additional information can be found on the San Mateo County Health website.

San Mateo County Residential Eviction Moratorium Expires

As of August 31, 2020, San Mateo County's Residential Eviction Moratorium has expired. To assist those impacted by this expiration, the County's Board of Supervisors extended the repayment period for unpaid rent from six months to one year. Tenants who have not paid their rent during the Shelter-In-Place Order and Eviction Moratorium must repay their rent in one year or could be subject to eviction. Half of the past due rent will be due by the six month mark, and the second half will be due by the 12 month deadline. For more information, visit the County's website on COVID-19 Help for Residential and Commercial Renters.

Furthermore, the County Board of Supervisors has also contributed $2,000,000 to the Emergency Financial Assistance Program. This Program is managed by Samaritan House, the same organization that manages the City of San Carlos Tenant Assistance Program. San Carlos tenants impacted by COVID-19 are encouraged to apply for support if they have not already, as funding is still available. Eligible households may receive up to $5,000 to help them with rental payments so long as they meet the below requirements:

- Household income may not exceed 120% of the Area Median Income;
- Household must demonstrate inability to pay rent due to COVID-19 Pandemic;
- Household must occupy a legal unit in incorporated San Carlos; and
- Household must have a current, valid lease agreement.

To apply, households can request an application from Samaritan House by calling (650) 347-3648 or emailing info@samaritanhousesanmateo.org.

COVID-19 Tenant Relief Act of 2020 (CTRA)

Governor Newsom has signed the COVID-19 Tenant Relief Act of 2020 (CTRA), legislation that prohibits the eviction of renters with genuine COVID-19 related hardships, but also reopens the unlawful-detainer process for tenants who cause problems at the property. Since AB 3088 was passed as an urgency bill, the law takes effect immediately. The state’s website providing guidance on the law can be found at www.housingiskey.com.

The California Apartment Association (CAA) has online resources available to help rental owners comply with the numerous regulations included in the legislation, including:

- Video overview of the CTRA
- Executive summary of the bill
- Comprehensive overview of the bill (effects on local eviction moratoria and repayment schedules)
- Different forms, notices, and agreements landlords need to use to comply with the bill
- Information on the income-eligibility provisions in the bill
- A flow chart to understand the eviction protections
COVID-19 Testing Available 9/3 and 9/4 at New North Fair Oaks Location

San Mateo County’s no-cost COVID-19 testing is available without restriction to anyone. Because testing is limited to 1,000 per day, it is advisable to schedule an appointment. Test results are now typically returned within two to four days. To help reduce demand, the County is encouraging those with health insurance to use their personal healthcare providers for testing if available.

New Childcare Guidance

The California Department of Public Health has released new guidance for allowing necessary in-person child supervision and limited instruction, targeted support services, and facilitation of distance learning in pods of up to 14 children and two adults in all schools. The guidance also provides instruction on returning to work or school following a COVID-19 diagnosis and additional childcare guidance. More information can be found at the California Department of Public Health.

Childcare Town Hall Tonight at 6 p.m.

Congresswoman Jackie Speier is hosting a virtual town hall about childcare this evening at 6 p.m. to hear how parents and childcare providers are adjusting to our new reality and what challenges they are facing. Join the town hall here.

Air Quality and Wildfire Preparedness in San Mateo County

Wildfire smoke can irritate your lungs, cause inflammation, affect your immune system, and make you more prone to lung infections, including SARS-CoV-2, the virus that causes COVID-19. Learn how wildfire smoke can affect you and your loved ones during the COVID-19 pandemic and what you can do to protect yourself by visiting CDC Wildfire Smoke and COVID-19.

San Mateo County Parks Remain Closed

All San Mateo County Parks remain closed until further notice as park rangers are supporting firefighting efforts. Please do not attempt to enter Pescadero, Sam McDonald or Memorial Park from any entrance point as these parks remain in the fire zone. Coyote Point Marina tenants will have access to boats. Please support everyone’s efforts by respecting closures at park entrances and trailheads.

Previous Newsletters

Previous newsletters with resources for Health Orders, staying safe, residents, businesses and workers, and volunteers are linked below.

Previous Community Support Update Newsletters

Jeff Maltbie, City Manager
jmaltbie@cityofsancarlos.org
600 Elm Street, San Carlos, CA 94070
(650) 802-4228
September 2, 2020