2018 Community Satisfaction Survey Results

Every two years the City conducts a survey to gauge how residents feel we are doing to meet community needs and expectations. The survey is used both as a needs assessment and a performance measurement tool, and provides the City Council with guidance on how to best make budget decisions to serve residents and businesses.

2018 Survey Highlights

- **87%** of residents were either very or somewhat satisfied with the City’s efforts to provide municipal services.
- Residents were most satisfied with the efforts to provide library services (98% very or somewhat satisfied).
- **96%** of respondents were satisfied with the City’s efforts to provide community events.
- Areas of concern include traffic, parking and pace of development.

The full results of the survey are available on the City’s website at: [www.cityofsancarlos.org/communitysurvey](http://www.cityofsancarlos.org/communitysurvey).
Youth Center Renovation
Coming this Spring

The San Carlos Youth Center will undergo a renovation this spring! Exterior work will include repairs to window sealants, roof repairs, replacement of exterior fascia, and new exterior paint. Interior updates include a reconfiguration of the front desk and lobby area, new flooring in the lobby and hallways, an updated Arts & Crafts Room, new interior trim and finishes, interior paint and a complete kitchen renovation.

The project is expected to be underway in early May and will take place in two phases. Phase I work will include all interior and exterior improvements, excluding the gym. During this phase, the After School Drop In Program will continue to operate in the gym and dance room. When Phase I is complete, program operations will move back into the facility. Phase II of the project will consist of improvements to the gym, including a refinished floor, new bleachers and new scoreboards.

The project is anticipated to take six months to complete. The Parks and Recreation Department will be providing updates throughout the project for After School Drop In Program participants.

For more information on the Youth Center Renovation, please contact the Parks & Recreation Department at (650) 802-4471.

Free Open Gym

Our free Family Open Gym is held every Sunday from 9 a.m. to noon at the Youth Center (1001 Chestnut). The weekly session is open to families to enjoy the recreational activity of their choice. Adults must be accompanied by a child and children must be accompanied by an adult.
Single-Family Housing

Over the past year, the Single-Family House Advisory Committee (SHAC), a 7-member City Council-appointed advisory committee, has been working with City planning staff and a consultant team to evaluate the RS-6 development standards for single-family homes. This project is intended to address community reaction to house size and neighborhood fit; essentially, some new houses and additions are perceived by residents as too large and bulky for their lot and neighborhood.

This past February, following six SHAC working meetings, the committee made its final recommendations. The recommendations include changes to existing standards and new standards to control house size and bulk. Following a community open house, these changes will be considered at Public Hearings before the Planning Commission and the City Council.

We recognize how construction activity impacts our daily lives. As in all economic cycles, this activity is likely to decrease in the future. On the other hand, many recognize our region’s job creation has vastly outpaced housing production. This housing supply imbalance continues to push rising home prices and rents directly impacting our local economy and quality of life. For people we rely on such as teachers, nurses, and police officers, it severely restricts their ability to live in or near our peninsula communities. It has also led to increased traffic and, for those who commute, less time with family and friends.

Our City Council is actively taking measures to increase the supply of affordable housing, such as requiring new commercial development to pay its fair share for the creation of new affordable housing units. In response to the housing crisis, the State Legislature has enacted a series of groundbreaking new bills to force local communities to build more housing.

One controversial bill under consideration, Senate Bill 827 (Wiener) would exempt certain housing projects from locally adopted height limitations, densities, parking requirements, and design review standards. This bill could have very significant implications for the appearance and character of our community. The City is advocating through our lobbyists and the League of California Cities in Sacramento to protect local control and ensure our residents have a voice regarding development in our community. New housing at all income levels is something we need to consider while maintaining a commitment to high-quality, well designed buildings in our city that fit the character of our community.
In practice, there is no single solution to address house size and bulk. Many communities have crafted regulations that fit with the character of their communities. After evaluating current RS-6 zoning standards, the SHAC reviewed examples of approaches to controlling building size and bulk to identify the most important factors and how best to regulate them. It became clear that a set of coordinated solutions to different issues was the most effective approach.

Featured below are examples of proposed changes to the RS-6 development standards:

• Greater rear yard setbacks
• New controls over main building size and bulk
• Incentives for projects with garages located in the middle or rear of the lot
• One-car covered parking and one-car uncovered in the driveway for lots less than 60 feet long
• Sliding scale for lot coverage according to lot width
• Refinement of height measurement and reduction of single-story height
• Controls over the amount of basement that is visible to avoid appearance of a 3-story home

This spring, you will be invited to attend a community workshop to learn about and provide input on the proposed changes to development standards in the RS-6 single-family zoning district. The City is interested in hearing your thoughts about the proposed recommendations.

For more information, please visit the project website at www.cityofsancarlos.org/singlefamilyhousesize. For more information or questions, please contact the Planning Division at planning@cityofsancarlos.org or by phone at (650) 802-4263.

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**New State Housing Laws**

**New Legislation for 2018**

**SB 35 – Streamlining Act**

• The State assigns cities a target number of housing units to produce. Cities that do not meet their goals are subject to “project streamlining,” which takes away local discretion on certain projects.

• Cities that are not on target to meet their housing goals must “streamline” any project that includes at least 10% affordable housing. Cities that do not meet their affordable housing goals must “streamline” any project that includes at least 50% affordable housing.

• The State issued San Carlos a goal of building about 600 units between 2015 and 2023. Wheeler Plaza and the Transit Village have significantly contributed towards the City’s housing goal. As such, the effects of SB 35 will not be as significant for our City.

**Pending Legislation of 2019**

**SB 827 – Transit-Rich Housing Bonus**

• If passed, SB 827 would override San Carlos’ existing zoning restrictions in single-family, multifamily, and mixed-use zones that fall within a ½-mile radius of the Caltrain station or a ¼-mile radius from bus stops along El Camino Real.

• If passed, this could radically impact the character of affected neighborhoods as new buildings could rise 45 to 85 feet tall—up to eight stories—depending on the width of streets and distance from a transit stop.

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**Single-Family Design Review**

The Planning Division is excited to announce its new application packet for Single-Family Design Review. The new checklist and instructions will help applicants be more successful with their initial submissions and help speed up the review process.

The new application packet is now available at www.cityofsancarlos.org/planningapplications. Beginning April 1, 2018, applications for single-family homes will be required to include all information as outlined in the new application packet.

For any questions, please contact the Planning Division at (650) 802-4263 or via email at planning@cityofsancarlos.org.
Parks & Recreation Happenings

New Shade at the Bocce Courts
Thanks to the Parks & Recreation Foundation of San Carlos, new cantilever shade canopies were purchased and installed at the Burton Park Bocce Courts. This additional shade will provide relief from the heat during the summer months for those that enjoy playing on our bocce courts.

For more information on how you can reserve the bocce courts for your next park gathering, visit www.cityofsancarlos.org/pr.

New Restrooms Coming to Burton Park
As part of the Park Restroom Replacement capital improvement project, the restrooms at Burton Park will be improved this spring. A new restroom will be installed on the north end of the park near the playground and will include a family/unisex restroom. The renovation of the restroom located near Flanagan Field, outside of the Youth Center, will include all new flooring, tile and fixtures. Both projects should be completed in time for Hometown Days weekend.

Family Campout
San Carlos Parks and Recreation will be holding our 2nd Annual Family Campout on Friday, August 17th through Saturday, August 18th. Families are invited to pitch a tent at Burton Park and join us for a night under the stars. This is a great way to gather with friends and enjoy a variety of activities including camping crafts, field games, roasting s’mores, and a movie at dusk! BBQ dinner and continental breakfast is included. Families should bring camping equipment including a tent, sleeping bags, lawn chairs, snacks and flashlights.

Check in begins Friday at 5:30pm and campsites must be packed up by 10:00 a.m. Saturday morning. Campout fees are $20 per person. All children must be accompanied by an adult.

Green Events

National Mayor’s Challenge for Water Conservation
The City of San Carlos will again be participating in the National Mayor’s Challenge for Water Conservation during the month of April. Help San Carlos compete with other California cities and show off your water-wise habits by signing up at www.mywaterpledge.com.
City Council Mission Statement
The City of San Carlos provides high quality services and facilities in a fiscally sustainable, responsive and friendly manner to foster a safe and healthy community.

Elected Officials
(650) Area Code
Mayor Bob Grassilli 802-4160
bgrassilli@cityofsancarlos.org
Vice Mayor Cameron Johnson 802-4162
cjohnson@cityofsancarlos.org
Councilmember Ron Collins 802-4161
rcollins@cityofsancarlos.org
Councilmember Matt Grocott 802-4163
mgrocott@cityofsancarlos.org
Councilmember Mark Olbert 802-4161
molbert@cityofsancarlos.org
City Treasurer Michael Galvin 483-3001
mgalvin@cityofsancarlos.org

City Hall Contacts
City Manager Jeff Maltbie 802-4228
jmaltbie@cityofsancarlos.org
Administrative Services Director 802-4128
Rebecca Mendenhall rmendenhall@cityofsancarlos.org
Assistant City Manager 802-4230
tpeterson@cityofsancarlos.org
Building Department – General line 802-4261
City Attorney Greg Rubens 593-3117
grubens@cityofsancarlos.org
Community Relations Director/ 802-4219
City Clerk Crystal Mui cmu@cityofsancarlos.org
Community Development Director 802-4263
Al Savay asavay@cityofsancarlos.org
San Carlos/ Redwood City 780-7400
deputyfirechief@cityofsancarlos.org
Deputy Fire Chief Dave Pucci dpucci@cityofsancarlos.org
Parks & Recreation Director 802-4131
Amy Newby anewby@cityofsancarlos.org
Planning Department – General line 802-4263
Police Captain Mark Duri 802-4227
mduri@smcitygov.org
Police Business/Non-Emergency line 802-4277
Public Works Director 802-4203
tpeterson@cityofsancarlos.org
Public Works Department – General line 802-4200
Communications Coordinator 802-4218
Brian Cary (Editor, Good Living) bcary@cityofsancarlos.org

PARKS, RECREATION & CULTURE COMMISSION
Meets the first Wednesday of every even numbered month at 7 p.m., Library Community Room.

TRANSPORTATION & CIRCULATION COMMISSION
Meets the third Tuesday of the month, 7 p.m., Library Community Room.

ECONOMIC DEVELOPMENT ADVISORY COMMISSION
Meets the fourth Tuesday of the month, 4 p.m., City Hall.

RESIDENTIAL DESIGN REVIEW COMMITTEE
Meets the first and third Monday of the month, 5:30 p.m., City Hall.

City Hall Closures
Memorial Day: May 28

Hotlines
Reporting Abandoned Vehicles 802-4236
Reporting Graffiti 802-4235
Sports Field Condition 594-2626
Updates from the City on PG&E’ s Natural Gas Pipeline 147 802-4455

SOCIAL MEDIA
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Engage us on Shape San Carlos: www.cityofsancarlos.org/shapesancarlos.asp

INFORM San Carlos: www.cityofsancarlos.org/inform