



City Manager News Release

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FOR IMMEDIATE RELEASE

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Subject : San Carlos to Partner with Service Line Warranties of America

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SAN CARLOS, CA, October 20, 2016 – The City of San Carlos has entered into an agreement to offer the National League of Cities Service Line Warranty Program to residents. This program is administered by Utility Service Partners (USP)/Service Line Warranties of America (SLWA).

The Service Line Warranty Program offers homeowners the option to purchase service line warranties that provide protection against the normal wear and tear of water, sewer and in-home plumbing lines, which is not covered under most traditional homeowner policies. Many factors contribute to the life expectancy of a line such as tree root intrusion, ground shifting, weather and age – all factors which are covered through the USP/SLWA warranty program. If lines break or leak, USP/SLWA will repair the line using local, licensed contractors who are familiar with local code and can ensure a timely response.

"While sewer and water line breaks do not happen frequently, when they do, they can be costly to repair," said Public Works Director Jay Walter. "The City is pleased to be able to provide San Carlos homeowners with the option to purchase private warranty coverage for their service lines."

The program provides up to \$4,000 per incident for water/sewer line repair and up to \$3,000 per incident for in-home plumbing repairs with no annual or lifetime limits, service fees or deductibles. Rates for the warranty programs are as follows:

Sewer \$9.00/month, \$103.00 annually

Water: \$6.00/month, \$67.00 annually

In-Home Plumbing: \$6.50/month, \$73.00 annually

SLWA will independently mail information on each of these programs to homeowners during three campaign cycles in the spring, summer and winter. The City of San Carlos does not receive any payment from USP/SLWA and no City funds are used in the marketing or administration of the program. For questions about this service, or to enroll, please contact USP/SLWA at 866-922-9006 or visit www.slwofa.com.

About National League of Cities and Service Line Warranties of America

The National League of Cities is a national organization dedicated to helping city leaders build better communities, and serves as a resource and advocate for the 19,000 cities, towns and villages, representing more than 218 million Americans. In 2010, the National League of Cities partnered with Service Line Warranties of America to offer the Service Line Warranty Program.

Headquartered in Canonsburg, Pennsylvania, SLWA is a leading independent provider of service line warranties in North America. SLWA is accredited through the Better Business Bureau with an A+ rating and was the 2013 winner of the Western Pennsylvania Better Business Bureau Torch Award for Marketplace Ethics. SLWA is the brand used by the Utility Service Partners, Inc. family of companies and endorsed by the National League of Cities.

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