Updates and information on COVID-19 community support programs and projects for the San Carlos community.

Quick Links

San Carlos COVID-19 Updates
San Mateo County COVID-19 Resources
Stay-at-Home Order
I Need Help Assistance Request Form
I Can Help Volunteer Form
Businesses and Worker Resources
Housing Resources
Open Restaurants and Stores in San Carlos
COVID-19 Testing Program
San Mateo County Health (Mental Health)
Domestic Violence Support
Food Assistance

Report a Shelter-in-Place Violation:
(650) 802-4321

Stay safe, stay healthy, and stay positive.
**Latest News**

**New County Health Order**

The San Mateo County Health Officer issued a new Shelter-in-Place Order to align the County with the State as its moves further into Stage 2 of its reopening plan. The new order is effective Monday, May 18 and continues to restrict most activity, travel, and business functions to essential needs, outdoor activities, and outdoor businesses, but adds additional businesses and activities to the list of permitted functions. Social distancing measures and face covering requirements remain in effect. Read the press release or order text for more information.

**Beach Use Restrictions**

Although the weather is improving, beach access is still restricted under the new health order to discourage the crowding of coastal parks, trails, and beaches. Between the hours of 11:00 a.m. and 5:00 p.m., public access to County parks, trails, and beaches west of Highway 1 must be initiated from your place of residence, and you may not drive to those locations. Beach parking is closed to the public and local authorities are authorized to prohibit parking in areas adjacent to beaches as necessary to prevent crowds. Beaches are only open for running, walking, cycling, water sports, or other form of physical activity.

**San Mateo County District Attorney Warns of COVID-19 Scams**

The San Mateo County District Attorney in partnership with the County Health's Aging & Adult Services produced a video to warn residents about scammers who are actively using the COVID-19 crisis to take advantage of unsuspecting members of the community. Types of scams that have been reported include fraudulent and nonexistent products and services such as vaccines and cures, house cleaning services, air filters, fake charities and test kits, and stimulus check scams. The video presentation also provides a list of trusted resources and tips for seniors and their families on how to protect themselves from scammers.

**PG&E Business Customer Support**

To help support business customers experiencing financial hardship as a result of the COVID-19 pandemic, PG&E is offering temporary loan deferrals for customers with an active On-Bill Financing loan under PG&E’s Energy Efficiency Financing program. Visit PG&E for more information.

**Great Plates Delivered Program**

San Mateo County's Great Plates Delivered Program provides three meals each day for at-risk seniors during COVID-19. The program also provides an avenue for local food services and providers to continue operations and maintain their employees, softening the losses felt by the COVID crisis. Learn more about participating in Great Plates here. Local restaurants interested in joining can fill out an application.

**New Testing Sites Added**

The County has added two new COVID-19 testing sites in East Palo Alto and Daly City on a rotating schedule beginning Monday, May 18. The San Mateo County Event Center will continue
to operate as a testing site on Mondays and Tuesdays, adding the old Serramonte High School campus in Daly City on Wednesdays and Thursdays and the YMCA in East Palo Alto on Fridays and Saturdays. Testing is free and available without restriction to anyone, though an appointment is required in advance. To make an appointment, residents can visit Project Baseline’s website.

City Council Adopts Resolution Denouncing Xenophobia and Anti-Asian Sentiment

Hate crimes, discrimination, and aggression against Asian Americans are on the rise throughout the country as Asian American ethnic groups are being blamed for the COVID-19 outbreak. At its May 11 meeting, City Council adopted a Resolution denouncing xenophobia and anti-Asian sentiment due to fears of the COVID-19 pandemic and affirmed the City’s commitment to the well-being and safety of the Asian American community.

The City does not tolerate these types of discriminatory actions and encourages our community to report xenophobic or discriminatory incidents to the Sheriff’s Office. The City will continue its efforts to protect and aid victims of hate acts by increasing public education, seeking support from the County Office of Diversity and Equity, and prosecuting hate crimes.

Report and call 911 if you witness or are a victim of an assault such as deliberate coughing, sneezing, or physical threatening actions. These assaults are hate crimes. You can register your experience by visiting the Stop AAPI Hate Center website or Teaching Tolerance.

Previous Newsletters

The most recent newsletter with resources for Shelter-in-Place Order, staying safe, residents, businesses and workers, and volunteers is linked below.

May 13, 2020 Community Support Update

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May 15, 2020