SAN CARLOS COVID-19
COMMUNITY SUPPORT AND RESOURCES

From the Office of the City Manager

9.16.2020

Updates and information on COVID-19 community support programs and projects for the San Carlos community.

Quick Links:

San Carlos COVID-19 Updates
San Mateo County COVID-19 Resources
Current Health Order
I Need Help Assistance Request Form
I Can Help Volunteer Form
Open Restaurants and Stores in San Carlos
COVID-19 Testing Program
San Mateo County Health (Mental Health)
Domestic Violence Support
Food Assistance
Businesses and Worker Resources
Housing Resources
COVID-19 and Wildfire Support Hotline: 1 (833) 422-4255

For COVID-19 updates and resources, follow the City on social media (Nextdoor, Facebook, and Twitter) and our website at www.cityofsancarlos.org/coronavirus.

If you need help finding additional COVID-19 resources, call the City hotline at (650) 802-4347 or the County hotline at 2-1-1.

Report a health order violation to the Sheriff’s Office at (650) 802-4321.

Remember to wear a mask, socially distance, and wash your hands frequently to help keep yourself and others safe.
COVID-19 Reopening Status and Testing Resources

Under California’s reopening criteria, each county is assigned to a color tier based on local prevalence of COVID-19 and the extent of community spread. The four color tiers – Purple (Widespread), Red (Substantial), Orange (Moderate), and Yellow (Minimal) – determine which sectors can operate. San Mateo County’s COVID-19 case numbers are improving, meaning we are on the right track to move from Purple to Red. However, we still need to increase our testing rates. If you are in need of COVID-19 testing, consider one of the testing options below.

San Mateo County’s no-cost COVID-19 testing is available without restriction to anyone. It is advisable to schedule an appointment at least 72 hours in advance with Verily/Project Baseline, San Mateo County’s testing provider. If you don’t have access to the internet, there may be a volunteer on site who can assist you. This week, the following locations are open 8 a.m. to 3 p.m.

- 9/17 & 9/18: East Palo Alto, 2160 Euclid Avenue
- 9/19: San Mateo County Event Center, 1346 Saratoga Drive

Additional Testing Opportunities: Stanford Medicine offers testing options for both Stanford patients and the public. First responders and essential workers will be given priority for testing and results delivery, regardless whether the individual is a Stanford patient. Visit Stanford Medicine’s page for more information.

Important Note: If you have any form of health insurance, your first stop for testing should be your primary care physician or local medical clinic. This is the best way to get follow-up care right away, and you may get your results faster.

San Mateo County Law Enforcement Canned Food Drive

Many of our San Mateo County residents affected by the COVID-19 pandemic and local fires are in need of additional food and assistance. The San Mateo County Sheriff's Office, San Mateo County Deputy Sheriff's Association and Organization of Sheriff's Sergeants are teaming up to collect canned goods and funds to help local charities. Please help by donating non-perishable food items to benefit those in need by visiting Fundly. All donations will go to local food banks and organizations.

Great Plates Delivered Program Continues through 10/9

Funding for Great Plates Delivered San Mateo County has been extended through October 9, 2020. The Great Plates Delivered program provides three free meals a day to older adults in San Mateo County who are at heightened health risk due to COVID-19 and are unable to obtain or prepare meals on their own while sheltering in place. Learn more about how to participate in the program by visiting Great Plates Delivered.

School Recovery Framework

The San Mateo County Office of Education (SMCOE), San Mateo County Health, and the Coalition for Safe Schools and Communities released an updated version of the Pandemic Recovery Framework (PRF). The PRF provides school leaders with health, education, and legal guidance needed to guide their plans to reopen for in-person instruction. The guidance is based on science and best practices, with a special focus on equity and serving students with special
needs, and is built around the Four Pillars for a safe return to in-person: 1) health and hygiene; 2) face coverings; 3) physical distancing; and 4) limiting gatherings.

The updated version of the PRF reflects the State's Blueprint for a Safer Economy, as well as recent guidance from the California Department of Public Health. The PRF also includes detailed case and contact tracing guidance from San Mateo County Health. San Mateo County Health and the California Department of Public Health have approved the waiver applications of 20 schools, including Arbor Bay School, in the county that have used the PRF to develop plans to bring students back on campus for in-person instruction.

For more information on the Pandemic Recovery Framework as well as related resources, visit the SMCOE website.

Shoreway Public Facility Tours Are Back

Curious about what happens to your recycling, compost, and garbage after it’s picked up from our homes and businesses? RethinkWaste offers both virtual and in-person tours of the Shoreway Facility for schools groups, businesses and organizations, and the general public. Public tours occur every first and third Thursdays of the month at 10 a.m. and 6 p.m. beginning Thursday, September 17. Visit the RethinkWaste website for more information.

Vote by Mail Ballot Process

Every registered voter in San Mateo County will be mailed a ballot beginning 29 days before Election Day. Safely return your ballot with our new walk-up only Ballot Drop Box next to City Hall, on the corner of Elm and San Carlos Avenue, or find more locations at http://smcvote.org. You can also receive automated alerts via text message, email or phone call on the status of your Vote by Mail ballot every step of the way by subscribing to Where’s My Ballot?

Election 2020 - Count and Be Counted: The Safety and Importance of Voting and Census in the Era of COVID-19 Webinar 9/24

Are you worried about the election, wondering how the census count will affect our representation and local funding, or anxious about voting during a pandemic? Join a panel of experts who will walk you through what you need to know about Census 2020 and the November election on September 24 at 10:00 a.m. Register here.

The webinar will feature panelists Emma Gonzalez, Director for San Mateo County Manager's Office of Community Affairs, Julia Marks Staff Attorney for Voting Rights and Census, Asian Americans Advancing Justice-Asian Law Caucus (AAAJ-ALC), and Miriam Yupanqui, Executive Director, Nuestra Casa. The panel will be moderated by Petra Silton, Director of Advocacy and Education, Thrive Alliance.

Immigrant Engagement Summit 9/17

This week is recognized as Welcoming Week 2020 nationwide, which aims to celebrate immigrant contributions, share a vision of inclusion and belonging, and reaffirm a commitment to immigrant integration. This Thursday, September 17, from 9:30 a.m. to 12:00 p.m., the County of San Mateo’s Immigrant Services Team is hosting a virtual Immigrant Engagement Summit to celebrate. Registration is required.
The County’s Immigration Services Team will talk with local and national game-changers about programs that support and develop immigrant leaders through community and civic engagement work. The Team will also explore ways that organizations can blend the fight for racial equity and immigrant integration, how to collaborate on these movements, and where to go from here. The Summit will conclude with a small group breakout session where you can brainstorm and chat with your fellow peers on how to take back and implement the important items discussed at the panel sessions, and the support needed to do so.

Previous Newsletters

Previous newsletters with resources for Health Orders, staying safe, residents, businesses and workers, and volunteers are linked below.

Previous Community Support Update Newsletters

Jeff Maltbie, City Manager
jmaltbie@cityofsancarlos.org
600 Elm Street, San Carlos, CA 94070
(650) 802-4228